

## **Summary of responses from members of the public and business community**

### **SPLD Service:**

- Concerns raised about veracity of stated aims to deliver a more targeted and efficient service given nature of current provision
- Other concerns expressed regarding standardised test results and annual scoring system. Links with achieving potential need wider consideration.
- View that wider of value of service needs consideration
- Concern that training and development does not compensate for experience and embedded know-how
- Concern that existing capacity issues in schools needs consideration
- Concern about the loss of inter-disciplinary and multi-disciplinary contributions

### **Car park charges:**

- Consideration must be given to a consistent regime across all towns and areas
- Concern proposals pose threat to already precarious town centre vibrancy, particularly around footfall, strength of independent retailers and lack of appropriate public transport as an alternative to cars
- Consideration must be given to consistency with nearby 'competitor' towns which are out of county
- Active travel does not feature as a viable alternative
- National evidence points to accepted need to reduce and eradicate charging
- Proposal on blue badges presents a major impediment to 'buy local' and affordability issues
- Role of town councils in supporting local towns and town centre vitality and their role in determining local charging
- Parking capacity improvements are key
- Customer feedback is current system is complex and not working
- Consideration should be given to new more straightforward charging scheme
- Consideration should be given to foundational economy workers in town centres

### **Other:**

- Points raised about the benefit of the proposed Alternative Delivery Model for TLCY
- Questions asked about efficiency of current waste and recycling model
- Questions about the rate and pace with which Council is promoting plastic reduction in line with stated commitments